Get Your Estimate Started with These Photos

A few photos of your car will be a big help as we begin the claim process.

Photo 1
VIN number, typically located on the driver's side door jamb/door post.

Photo 2
Mileage (odometer), located in front of the steering wheel (exact location varies).

Photo 3
10 feet from the left front corner.

Photo 4
10 feet from the right front corner.

Photo 5
10 feet from the left rear corner.

Photo 6
License plate.

Photo 7
10 feet from the right rear corner.

Photos 8–11
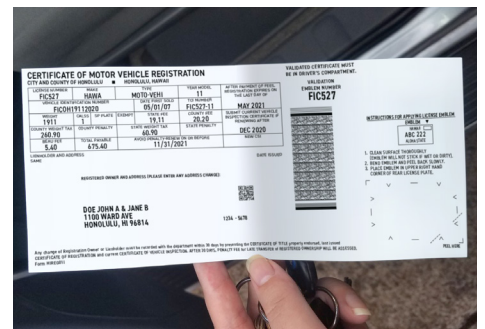3–4 photos of the damaged area, from close-up and 10 feet away.

Photo 12
Motor vehicle registration form.

Vehicle Condition Photos

Please also take these additional photos if your vehicle is heavily damaged or is undriveable.

Photo 13
Center console.

Photo 14
Driver's door trim panel.

Photo 15
Front cabin.
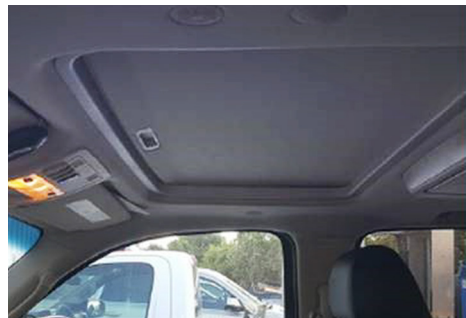

Photo 16
Driver's seat/carpet.

Photo 17
Headliner (inside of the roof).

Photo 18
Back seat.

Photo 19
Vehicle engine (if accessible).
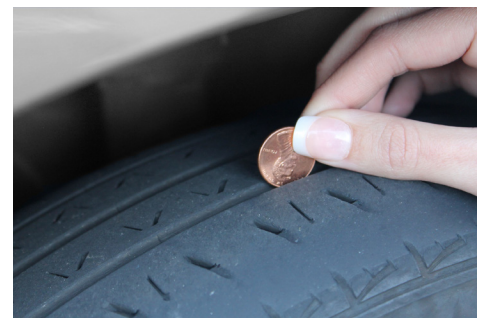

Photo 20
Front tire tread depth.

Photo 21
Rear tire tread depth.

Please email your photos to photos@ficoh.com with your claim number in the subject line.

We recommend using lower photo resolution settings on your camera or no more than 4 images per email if normal resolution settings are used. Thank you for your kokua and assistance!

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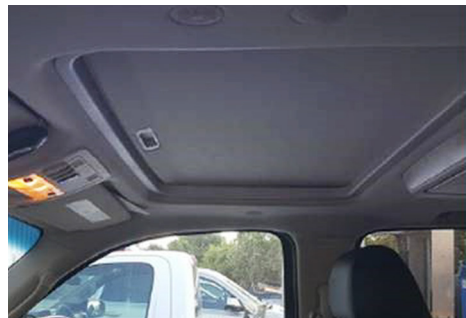Front cabin.

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Driver's seat/carpet.

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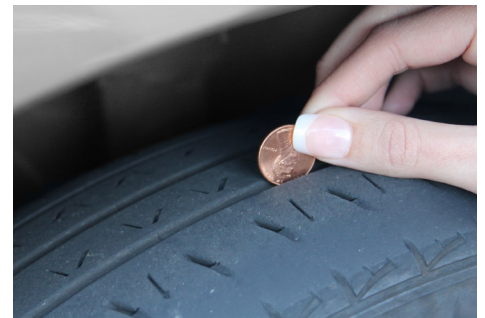Front tire tread depth.

Photo 21
Rear tire tread depth.

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